

Frequently Asked Questions

Question: Can I install the slide bed myself?

Answer: Yes, it is relatively simple. The unit is delivered assembled. With the unit in place, use the mounting feet as a template and drill your mounting holes. Then bolt the unit down (you may want to squirt a bit of silicone sealant in the holes to weatherproof). All you have left to do is attach the deck or tray.

Question: What is the slide beds made of?

Answer: The frames are made of steel and roll on sealed, steel bearings. We do offer a SlideMaster unit constructed of aluminum and roll on Nylatron bearings. It is lighter duty and available in small to medium sizes.

Question: How much will my bed slide weigh?

Answer: That depends upon the size and style of SlideMaster. The weight ranges from 20 pounds up to 250 pounds.

Question: How much weight will my unit carry?

Answer: The carrying capacity ranges from 250 pounds to 2000 pounds, depending upon the model.

Question: What types of finishes are available?

Answer: 2 types of finishes are available. The standard is Poly-ex aluminum paint finish and the optional is a polyester powder coat (APRI). The standard finish will work well for units that are not exposed to the elements the majority of the time. Powder coat is highly recommend for the following (and similar) uses: truck bed without a topper, underbody step, battery trays, and any marine (boat) applications. There is an additional charge for the powder coat option. Please add 10 days to the lead time.

Question: What locking options are available?

Answer: Two lock systems are available. The "gravity lock" is equipped standard on the SlideMaster. It is a handle that unlocks the unit when it is turned either 90 degrees left or right and will locks the unit in both the seated and extended positions by rotation of a handle. The Spring Lock (HSL) is optional. Pulling on the handle releases for outward travel and pushing on the handle releases for the inward travel. The HSL automatically locks in the open and closed positions. There is an additional charge for the HSL option.

Question: What is the deck made of?

Answer: SlideMaster provides two types of decks (or trays) as options. One is constructed of 1/2" plywood with a felt covering and a 1" aluminum lip all around. The second type is constructed of 1/8" aluminum with a 1" lip turned up and welded in the corners. Many users construct their own decks of various materials. (Please add 5 days to the lead time for deck/tray option). (Note: The EX aluminum slide unit comes with a deck.)

Question: I have a brand 'X' motor home. Do you have the dimensions of my compartments on file?

Answer: Sorry, but this information is not available. There are simply too many variations on motor home and truck models, year changes, option packages, and accessories added for us to feel comfortable having a master list to go by. All you have to do to ensure a perfect fit is measure the length/depth and the width dimensions (door opening width or width between truck wheel wells).

Question: How do you ship my bed slide to me?

Answer: It depends upon what you are ordering. The smaller units can go FedEx/UPS,

while the larger SlideMaster units have to go truck freight. We do get discounted shipping with several freight companies and we will find the cheapest way to ship to you. Our discount is passed on to our customers.

Question: If my SlideMaster has to go truck freight, how do I unload at my house?

Answer: We recommend that you have the freight forwarded to a local business with a loading dock (hardware store, friend's business, etc.). Home delivery is certainly feasible, but there are a couple conditions you must accommodate: It is an added expense to have freight delivered to a home (extra delivery charge of about \$105.00). Also, you are responsible to unload the item from a truck when it is delivered, which means you must be home when it is delivered. (The truck driver may help you unload the freight, but he is not required to do so). You can usually get an approximate delivery time by contacting the freight company.

Question: What is your lead time?

Answer: Our lead time is no more than two weeks from the time you place your order to the day it ships out. Depending upon where in the country you live, shipping is 2-6 days.

Question: How long is the warranty?

Answer: There is a limited warranty that covers the unit. Please read the warranty located in this website.